



Warranty

Scorpio products are warranted for one year from the date of purchase against manufacturer's defects. The warranty is valid only to the original purchaser with a proof of purchase that clearly shows the purchase date. Any alterations, misuse, abuse, or faulty installation will void this warranty. The customer's exclusive remedy for a warranty will be the repair or replacement of the item as determined by Scorpio.

The warranty does not apply to any product or parts where the serial number or the serial number of any of its parts has been altered, defaced, or removed.

The warranty does not cover damage or loss incurred in transportation of the product.

The warranty does not cover any labor involved in the removal and or re-installation of warranted equipment, or any labor required to diagnose the necessity for repair or replacement. Contact help@ridescorpio.com to troubleshoot any issues and create a Return Material Authorization (RMA). No warranty will be accepted without an RMA number. Shipping charges to send the product in for a claim will not be refunded.

Restocking Fees

A 20% restocking fee will be charged on open parts that were used and installed. These fees apply unless the item is defective or damaged, you received the wrong item, or law prohibits the fees.

A missing item or damaged product fee will be charged for any product missing the original box, packaging material, contents, accessories and/or manuals (i.e. any product not in "like new" condition).

Return Procedures

Any product purchased from Scorpio is covered under a 14-day money back guarantee. If a product is to be returned, please pay close attention to the following information:

Contact help@ridescorpio.com to obtain a Return Material Authorization number (RMA). No return will be accepted without an RMA number. Shipping charges will not be refunded. The refund will only be issued to the original method of payment and it is up to the discretion of the bank to determine the length of time before funds are available to the customer.